Generation Gymnastics CIC

Payment of fee's & refund & cancellation Policy

All fees are due before the start of term or after your first trial session. Fee's are all termly due before the term starts, There is a discount for early payment of fees paid two weeks before the end of the previous term.

If attending more than one two hour squad session a week you are able to split the term payment over 4 monthly direct debit payments paid through your loveadmin account on 1st of each month.

Once term fees have been paid you have committed to the full term therefore we do not offer refund if you decide to leave part way through the term. If you have chosen to split your term fees over 4 months you will still be required to pay until the end of term. If leaving please provide us with as much notice as possible before the end of term, please first make the head coach aware if you are unhappy with your class as we may be able to offer a more suitable class or time. If you are having a trial at another club or would like to specialise in a particular gymnastics discipline we do ask you let the head coach know first they may be able to offer you help and advice.

If you are unable to attend for a period of time in excess of a month due to injury or illness the partial or full suspension of fees will be considered if requested by the parent to the director of coaching. Each case will be considered on its own merits and no guarantee can be given.

If any sessions are cancelled due to circumstances beyond our control (main reason may be weather) we will provide as much notice as possible we will post on social media and email everyone. Where possible we will try to put on makeup sessions to replace any classes missed.

Should you be dissatisfied with the coaching or any other area at Generation Gymnastics you should raise your concern with either the head coach or administration.

The club has the right to suspend training to anyone not following club rules this includes if fees are not paid up to date or if you do not have current British gymnastics memberships.